

Frequently Asked Questions – Accessories

No-Dig Ground Anchor

What is your Guarantee Policy?

The Mayne No-Dig Ground Anchor comes with a 2 year warranty that covers any defects in materials and workmanship.

What is the Mayne No-Dig Ground Anchor made of?

The ground anchor is made of galvanized steel.

What is Included with the Ground Anchor?

A piece of rebar is provided to help screw the anchor into the ground. Also included are 5 lag bolts used to secure the anchor to the 4x4 wood post.

How Difficult will it be to Install my No-Dig Ground Anchor?

Installation is fairly simply, however, some muscle is required.

How Secure is the No-Dig Ground Anchor?

The No-Dig Ground Anchor is extremely secure, provided it is used in standard soil conditions. It is not recommended for rocky or extremely sandy conditions.

What is the Length of the No-Dig Ground Anchor?

The No-Dig Ground Anchor is 26.5 inches in length.

Solar Cap

What is your Guarantee Policy?

Mayne Solar Caps come with a 2 year warranty that covers any defects in materials and workmanship and the batteries are covered for 3 months.

What is the Mayne Solar Cap is made of?

The solar caps are made of PVC and are available in white and black.

How do I Maintain my Mayne Solar Cap?

The solar caps can be wiped clean using a cloth and soap solution. Replace the batteries provided with new rechargeable AA batteries when needed.

What is included with the Mayne Solar Cap?

We include the solar cap, LED solar light, 2 rechargeable AA batteries and all necessary hardware.

How Difficult will my Solar Cap be to Install?

Installation is fairly simple. First remove the top of the solar cap by turning it clockwise. Remove the red tab to activate the batteries. Secure the base directly to the top of your post using the hardware provided. Connect the top back to the base by turning it counter clockwise. Our solar caps come with detailed instructions and technical support is available by calling our toll-free number (866-363-8834) Monday to Friday from 8am-5pm EST.

What Mail Post are the Solar Caps Compatible with?

Mayne Solar Caps are designed to accommodate the following Mayne mail posts: Newport Plus, Newport Plus Double, Westbrook Plus, Dover, Signature Plus, Rockport Single, and Rockport Double. The solar caps need several hours of sunlight per day in order to maintain a full charge and are recommended for mail posts installed in sunlit areas.

Adjustable Deck Rail Brackets

What is your Guarantee Policy?

Mayne Adjustable Deck Rail Brackets come with a 2 year warranty that covers any defects in materials and workmanship.

What are the Deck Rails Brackets Made of?

The deck rail brackets are made of black powder coated steel.

What is Included with the Deck Rail Brackets?

The deck rail brackets are available in a 2-pack and 3-pack. The hardware needed to attach the deck rail brackets to the window box brackets is provided. Detailed installation instructions are included.

Which Window Boxes are Compatible with the Deck Rail Brackets?

Mayne Adjustable Deck Rail Brackets are designed to attach to the wall mount brackets provided with Mayne Window Boxes. The brackets are compatible with the Mayne Cape Cod, Fairfield and Nantucket Window Boxes. The deck rail brackets will also work with the Yorkshire Window Box, however, some minor modification is necessary. The holes in the Yorkshire wall mount brackets are slightly smaller than what is needed to accommodate the bolts provided with the deck rail brackets, therefore these holes will need to be drilled to ¼ inch wide using a steel drill bit. A 3-pack is recommended for window boxes sized 5ft or longer. The deck rail brackets are not compatible with our Westport Wood Window Boxes.

Can the Deck Rail Brackets be Installed on Vinyl, Steel or Iron Railings?

The adjustable brackets are designed to fit over a standard 2x4 to 2x6 wood railing. They are not intended for use with vinyl, steel or iron railings.

Window Box Decorative Brackets

What is your Guarantee Policy?

Mayne Decorative Brackets come with a 15 year warranty that covers any defects in materials and workmanship.

What are the Decorative Brackets made of?

Mayne Decorative Brackets (with the exception of our Yorkshire vinyl model) are roto-molded using high quality polyethylene. The resin includes built in UV inhibitors offering long lasting protection from the elements (products won't yellow or discolor).

How do I Maintain my Mayne Decorative Brackets?

To clean the product for best results use soap solution and high-pressure water.

What is Included with the Decorative Brackets?

The decorative brackets are sold in pairs and are designed to attach to the wall mount brackets provided with Mayne Window Boxes. The hardware needed to attach the decorative brackets to the window box brackets is provided. Detailed installation instructions are included.

Are the Decorative Brackets Interchangeable with the other Window Boxes?

The decorative brackets are not interchangeable with the window boxes because they are designed specifically to fit the wall mount brackets for each window box. The Fairfield Decorative Brackets can be used with our Cape Cod line. The decorative brackets do not provide support for the window boxes; they are for visual appeal only.

Westport Wood Mounting Brackets

What is your Guarantee Policy?

Mayne Westport Wood Mounting Brackets come with a 1 year limited warranty that covers any defects in materials and workmanship.

What is Included with the Westport Wood Mounting Brackets?

A pair of Chinese Fir wood brackets with a brown-stained finish to match the Westport Wood Window Boxes are included. The hardware needed to attach the brackets to a wall and to the window boxes is also provided. 2 inch screws are provided for general mounting applications but brick and concrete installations will require the use of masonry screws or anchors. Detailed installation instructions are included

How do I Maintain my Westport Wood Mounting Brackets?

The Westport wood mounting brackets have a water-based stained finish. For better weather protection apply a water-based clear coat to seal the wood or paint the brackets the color of your choice using a paint designed for exterior use.